



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <https://eoc.anthem.com/eocdps/5L7HSMG01012021>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (855) 330-1214 to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall deductible?</b>	\$6,500/person or \$13,000/family for In-Network Providers. \$16,250/person or \$32,500/family for Non-Network Providers.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
<b>Are there services covered before you meet your deductible?</b>	Yes. Preventive Care for In-Network Providers. Vision for In-Network and Non-Network Providers.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other deductibles for specific services?</b>	Yes. \$500/person or \$1,000/family for Prescription Drugs. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
<b>What is the out-of-pocket limit for this plan?</b>	\$8,550/person or \$17,100/family for In-Network Providers. \$21,375/person or \$42,750/family for Non-Network Providers.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
<b>What is not included in the out-of-pocket limit?</b>	Premiums, balance-billing charges, health care this plan doesn't cover, and Non-Network Transplants.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
<b>Will you pay less if you use a network provider?</b>	Yes, HealthKeepers. See <a href="http://www.anthem.com">www.anthem.com</a> or call (855) 330-1214 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an Out-of-Network Provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an Out-of-Network

	<p><u>Provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.</p>
<p><b>Do you need a <u>referral</u> to see a <u>specialist</u>?</b></p>	<p>No.</p> <p>You can see the <u>specialist</u> you choose without a <u>referral</u>.</p>

**!** All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
<p><b>If you visit a health care provider's office or clinic</b></p>	<p>Primary care visit to treat an injury or illness</p>	<p>\$45/visit for the first 3 visits deductible does not apply, then 0% <u>coinsurance</u></p>	<p>30% <u>coinsurance</u></p>	<p>All office visit <u>copayments</u> count towards the same 3 visit limit.</p>
	<p>Specialist visit</p>	<p>\$45/visit for the first 3 visits deductible does not apply, then 0% <u>coinsurance</u></p>	<p>30% <u>coinsurance</u></p>	<p>All office visit <u>copayments</u> count towards the same 3 visit limit.</p>
	<p>Preventive care/ screening/ immunization</p>	<p>No charge</p>	<p>30% <u>coinsurance</u></p>	<p>You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.</p>
<p><b>If you have a test</b></p>	<p>Diagnostic test (x-ray, blood work)</p>	<p>0% <u>coinsurance</u></p>	<p>30% <u>coinsurance</u></p>	<p>-----none-----</p>
	<p>Imaging (CT/PET scans, MRIs)</p>	<p>0% <u>coinsurance</u></p>	<p>30% <u>coinsurance</u></p>	<p>-----none-----</p>
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <b>prescription drug coverage</b> is available at <a href="http://www.anthem.com/pharmacyinformation/">http://www.anthem.com/pharmacyinformation/</a></p> <p>Select Drug List</p>	<p>Tier 1 - Typically Generic</p>	<p>\$15/prescription, Prescription Drug deductible does not apply (retail) and \$38/prescription, Prescription Drug deductible does not apply (home delivery)</p>	<p>50% <u>coinsurance</u>, Prescription Drug deductible does not apply (retail) and Not covered (home delivery)</p>	<p>*See Prescription Drug section</p>
	<p>Tier 2 - Typically Preferred Brand &amp; Non-Preferred Generic Drugs</p>	<p>\$45/prescription, Prescription Drug deductible applies (retail) and \$135/prescription, Prescription Drug deductible applies (home delivery)</p>	<p>50% <u>coinsurance</u>, Prescription Drug deductible applies (retail) and Not covered (home delivery)</p>	
	<p>Tier 3 - Typically Non-Preferred Brand and Generic drugs</p>	<p>25% <u>coinsurance</u> up to \$200/prescription, Prescription Drug deductible applies (retail) and 25% <u>coinsurance</u> up to \$600/prescription,</p>	<p>50% <u>coinsurance</u>, Prescription Drug deductible applies (retail) and Not covered (home delivery)</p>	

\* For more information about limitations and exceptions, see plan or policy document at <https://eoc.anthem.com/eocdps/5L7HSMG01012021>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
		Prescription Drug <u>deductible</u> applies (home delivery)		
	Tier 4 - Typically Preferred Specialty (brand and generic)	25% <u>coinsurance</u> up to \$400/ <u>prescription</u> , Prescription Drug <u>deductible</u> applies (retail and home delivery)	50% <u>coinsurance</u> , Prescription Drug <u>deductible</u> applies (retail) and Not covered (home delivery)	
If you have outpatient surgery	Facility fee (e.g, ambulatory surgery center)	0% <u>coinsurance</u>	30% <u>coinsurance</u>	Costs may vary by site of service.
	Physician/ surgeon fees	0% <u>coinsurance</u>	30% <u>coinsurance</u>	-----none-----
	Emergency room care	\$500/visit	Covered as In- <u>Network</u>	-----none-----
	Emergency medical transportation	\$500/ trip	Covered as In- <u>Network</u>	-----none-----
If you need immediate medical attention	Urgent care	0% <u>coinsurance</u>	30% <u>coinsurance</u>	-----none-----
	Facility fee (e.g, hospital room)	0% <u>coinsurance</u>	30% <u>coinsurance</u>	100 days/ admission for Inpatient rehabilitation and skilled nursing services combined.
	Physician/ surgeon fees	0% <u>coinsurance</u>	30% <u>coinsurance</u>	-----none-----
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit \$45/visit for the first 3 visits <u>deductible</u> does not apply, then 0% <u>coinsurance</u> Other Outpatient 0% <u>coinsurance</u>	Office Visit 30% <u>coinsurance</u> Other Outpatient 30% <u>coinsurance</u>	Office Visit -----none----- Other Outpatient -----none-----
	Inpatient services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	-----none-----
	Office visits	0% <u>coinsurance</u>	30% <u>coinsurance</u>	
	Childbirth/delivery professional services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	
If you are pregnant	Home health care	0% <u>coinsurance</u>	30% <u>coinsurance</u>	100 visits/benefit period.
	Rehabilitation services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	*See Therapy Services section.
	Habilitation services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	
	Skilled nursing care	0% <u>coinsurance</u>	30% <u>coinsurance</u>	100 days/ admission for Inpatient rehabilitation and skilled nursing services combined.

\* For more information about limitations and exceptions, see **plan** or policy document at <https://eoc.anthem.com/eocdps/5L7HSMG01012021>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If your child needs dental or eye care	Durable medical equipment	50% coinsurance	50% coinsurance	*See <u>Durable Medical Equipment Section</u>
	Hospice services	0% coinsurance	30% coinsurance	-----none-----
	Children's eye exam	No charge	\$0 copayment up to plan's Maximum Allowed Amount	*See Vision Services section
	Children's glasses	No charge	\$0 copayment up to plan's Maximum Allowed Amount	
	Children's dental check-up	0% coinsurance	30% coinsurance	*See Dental Services section

**Excluded Services & Other Covered Services:**

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- Acupuncture
- Dental care (Adult)
- Long-term care
- Bariatric surgery
- Hearing aids
- Routine foot care unless medically necessary
- Cosmetic surgery
- Infertility treatment
- Weight loss programs

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Chiropractic care 30 visits/benefit period
- Routine eye care (Adult) 1 exam/benefit period.
- Most coverage provided outside the United States. See [www.bcbsglobalcare.com](http://www.bcbsglobalcare.com)
- Private-duty nursing 16 hours/benefit period in a Home Setting only

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia Bureau of Insurance, 1300 East Main Street, P. O. Box 1157, Richmond, VA 23218, (800) 552-7945, Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or contact Anthem at the number on the back of your ID card. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 27401, Richmond, VA 23279

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform)

\* For more information about limitations and exceptions, see plan or policy document at <https://eoc.anthem.com/eocdps/5L7HSMIG01012021>.

**Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**

(9 months of in-network pre-natal care and a hospital delivery)

- **The plan's overall deductible** \$6,500
- **Specialist coinsurance** 0%
- **Hospital (facility) coinsurance** 0%
- **Other coinsurance** 0%

**This EXAMPLE event includes services**

like:

- Specialist office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- Diagnostic tests (*ultrasounds and blood work*)
- Specialist visit (*anesthesia*)

**Total Example Cost** \$12,700

**In this example, Peg would pay:**

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$6,500
<u>Copayments</u>	\$10
<u>Coinsurance</u>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$6,570</b>

**Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

- **The plan's overall deductible** \$6,500
- **Specialist coinsurance** 0%
- **Hospital (facility) coinsurance** 0%
- **Other coinsurance** 0%

**This EXAMPLE event includes services**

like:

- Primary care physician office visits (*including disease education*)
- Diagnostic tests (*blood work*)
- Prescription drugs
- Durable medical equipment (*glucose meter*)

**Total Example Cost** \$5,600

**In this example, Joe would pay:**

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$1,400
<u>Copayments</u>	\$1,300
<u>Coinsurance</u>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$20
<b>The total Joe would pay is</b>	<b>\$2,720</b>

**Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

- **The plan's overall deductible** \$6,500
- **Specialist coinsurance** 0%
- **Hospital (facility) coinsurance** 0%
- **Other coinsurance** 0%

**This EXAMPLE event includes services**

like:

- Emergency room care (*including medical supplies*)
- Diagnostic test (*x-ray*)
- Durable medical equipment (*crutches*)
- Rehabilitation services (*physical therapy*)

**Total Example Cost** \$2,800

**In this example, Mia would pay:**

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$2,800
<u>Copayments</u>	\$10
<u>Coinsurance</u>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$2,810</b>

The plan would be responsible for the other costs of these EXAMPLE covered services.

## Language Access Services:

### (TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merreni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (855) 330-1214

**Amharic (አማርኛ):** ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማግኘት መብት አለዎት። አስተርጓሚ ለማናገር (855) 330-1214 ይደውሉ።

. (855) 330-1214 على اتصال مع مترجم، اتصل على 330-1214 للتحدث إلى مترجم. مقابل المعلومات بلغتك نون الحصول على المساعدة والمعلومات بلغتك نون مقابل. إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك نون مقابل. (العربية) Arabic

**Armenian (հայերեն):** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվճար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով: Թարգմանիչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (855) 330-1214:

**Bassa (Bässò Wùdù):** M̄ dyi dyi-diè-dè-dè bédé bá céé-dè nià ke dyí ní, ɔ mò ni dyi-bédèin-dè bédè m̄ ké gbo-kpá-kpá kè b̄ b̄ kp̄ dè m̄ b̄ d̄j̄-wùdùùn b̄ó pídyi. Bé m̄ ké wudu-ziiin-nyò d̄ò gbo wùdù ke, d̄á (855) 330-1214.

**Bengali (বাংলা):** যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিগ্নামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলার জন্য - (৩৩ কল করুন)

**Burmese (ပြန်စာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန်း (855) 330-1214 သို့ ခေါ်ဆိုပါ။

**Chinese (中文):** 如果您對本文件有任何疑問，您有權使用您的語言免費獲得協助和資訊。如需與譯員通話，請致電(855) 330-1214。

**Dinka (Dinka):** Na nōj thiēc nē ke de yā thorē, ke yin nōj loj bē yi kuony ku wer alēu bē gēer yic yin ne thoŋ du ke cin wēu tāauē ke piny. Te kor yin ba jam wēnē ran ye thok geryic, ke yin col (855) 330-1214.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (855) 330-1214.

**Farsi (فارسی):** در صورتی که سوالی بپرسید، این سند در دسترس است. برای گفتگو با یک مترجم سفارش دهید. شماره تماس 330-1214 (855) 330-1214. هزینه ای به زبان مادریتان دریافت کنید.

## Language Access Services:

**French (Français) :** Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (855) 330-1214.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (855) 330-1214.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (855) 330-1214.

**Gujarati (ગુજરાતી):** જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષણિ સાથે વાત કરવા માટે, કોલ કરો (855) 330-1214.

**Haitian Creole (Kreyòl Ayisyen):** Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (855) 330-1214.

**Hindi (हिंदी):** अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें (855) 330-1214 ।

**Hmong (White Hmong):** Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (855) 330-1214.

**Igbo (Igbo):** O bur u na i nwere ajuju o bu!a gbasara akwukwo a, i nwere ikike inweta enyemaka na ozi n'asusu gi na akwughj ugwo o bu!a. Ka gi na okowa okwu kwuo okwu, kpoo (855) 330-1214.

**Ilokano (Ilokano):** Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lengua hem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (855) 330-1214.

**Indonesian (Bahasa Indonesia):** Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (855) 330-1214.

**Italian (Italiano):** In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (855) 330-1214

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(855) 330-1214 にお電話ください。



## Language Access Services:

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**Lao (ພາສາລາວ):** ຖ້າທ່ານມີຄຳຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ.  
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